

Springfield Public Schools Purchasing Department Site Satisfaction Survey

Please circle the number that best represents your satisfaction according to the following scale:

1 = very dissatisfied 2 = dissatisfied 3 = satisfied 4 = very satisfied

If the question does not pertain to your area of responsibility please circle "N/A"
Thank you for completing the survey.

How satisfied are you with . . .

1. The overall performance of the Purchasing Department? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
2. The timeliness of our response to your Purchase Requisitions? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
3. The expertise and knowledge of the Purchasing Staff? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
4. The communication skills of the Purchasing Staff? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
5. The goods and services purchased for your department? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
6. Purchasing from the Supply Center? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
7. Purchasing from Statewide Contracts? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
8. The prices obtained for you from the bid process? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
9. The vendors that have been awarded the bid? 1 2 3 4 N/A
(If you circled 1 or 2 please explain why) _____
10. What suggestions would you offer regarding improvements within the Purchasing Office and the purchasing process in general?

Please return to:
Springfield Public Schools Purchasing Office
David Pelletier, Coordinator
1458 E. Chestnut Expressway
Springfield, MO 65802